Spiritual Leadership and its Relation to Organizational Trust among Nurses at Menoufia University Hospitals

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Abstract: Background: Spiritual leadership can guide leaders to help followers to be able to meet higher order needs. Purpose: Is to explore the relationship between spiritual leadership and organizational trust among nurses. Design: A descriptive correlational design was used in this study. Setting: the study was conducted at Menoufia university hospitals all 11 ICU units, all 6 operation room, all 21 deparments and 15 out patients clinics. Subjects: included all nursing managers were available 85 at the time of the study, 400 staff nurses were selected by simple random sample to participate in the study. Data collection Instruments: spiritual leadership and organizational trust questionnaire. Results: the highest percentage of nursing managers’ perception was observed between moderate and high level of spiritual leadership. The highest percent of staff nurses had low levels of organizational trust dimensions while the lowest percent of staff nurses had high levels of organizational trust dimensions. Conclusion: there was positive statistically significant correlation between nursing managers’ altruistic love levels and staff nurses’ organization's trust dimension. Also there was positive statistically significant correlation between nursing managers’ membership levels and staff nurses’ nursing managers’ trust dimension and staff nurses’ organizational trust dimension and the medium score of staff nurses’ organizational trust levels increased with increase of nursing managers’ levels of spiritual leadership medium score. Recommendations: the nursing managers should use the application of innovative styles such as spiritual leadership to improving the organizational trust among staff nurses

Key words: Nursing managers, Organizational trust, Staff nurses and Spiritual leadership.

Introduction

The health care environments are increasingly demanding environments rendering nurses a vulnerable group experiencing a high degree of stress due not only through exposure to high patient acuity but also by understaffing, limited support, and long working hours. So a growing need to the spiritual leadership is more crucial, as the result of global rapid change, to improve motivation and commitment of the employees in order to optimize organizational performance (Handayani & Bakhris, 2017). Spiritual leadership is one of the approaches that have been seriously
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raised in the theoretical foundations of leadership and management in the last decades of the 20th century. The Spiritual Leadership movement contains leadership serving models, staff participation and empowering them based on the philosophy of servant leadership. The spiritual leader is one who, in dealing with organizational situations, instead of interfering in affairs, shows inspiration; as a substitute of controlling, trust, instead of imposing restrictions, independence, rather than acting, imaging and modesty rather than showing off (Pruzan, Pruzan, Miller & Miller, 2017).

Spiritual leadership can have a positive effect on staff performance. When organizations promote hope and happiness, staff nurses are better able to deal with stressors in the work environment, further contributing to organizational performance. Spiritual leaders nourish identification and a sense of membership that supports open communication (Narcikara & Zehir, 2016).

Health professionals team members want a work culture that characterized by trust and respect where they have the capacity and skills to make contributions to achieve the organizational goals and objectives. Interactions among health care workers influenced by trust that enables the staff to surface their ideas and feelings, use each other as resources, and learn organizational trust is one of the important components in the organizational success and have a great advantage for organizations. It is defined as a psychological state by providing a feedback on how employees perceive the problems in the situations in which the organization is endangered (El Banan & Elewa, 2019).

Trust in organization is defined as the confident, positive expectations of employees about the intention and behavior of multiple constituencies of an organization regarding the organization’s conduct, motives, and intentions in an organizational setting (Lumineau, 2017).

In organization that has a strong spiritual leadership, leader’s influence is extremely important in order to bring the members in the process of approaching the goals. Spiritual leadership is essentially a person-specific characteristic in influencing the members of the organization in order to achieve organizational goals. Effective leaders will provide encouragement and direct the organization and its member to work carefully in term to achieve the desired goals. Effect of the leader who
directs the organization in achieving its goal will provide assurance to members of the organization for relying and acting in accordance with the given direction. Trust itself is defined as a willingness to rely on an authority that is based on positive expectations for the action and intention of the authorities. Strong trust of the members to organizations is affected by the leader’s ability to influence its members (Setiawan, Putrawan, Murni & Ghozali, 2016).

**Significance of the Study**

In recent years, more attention has been paid to the spiritual characteristics of leadership, and how leaders establish mutual and appropriate spiritual relationships with staff. Job makes life meaningful apart from providing an income; thus, work without the soul is disturbing and may lack in the true sense of meaning (Ebrahimi, Kazemi & Salajegheh, 2016).

The previous studies have focused on the impact of spiritual leadership on essential individual and organizational outcomes in a specific country (Chen & Yang, 2012; Fry et al., 2005), to date, a little studies have investigated the relationship between spiritual leadership and organizational trust. This study might provide insight into future research on spiritual leadership and organizational trust among staff nurses. The potential contribution of this study might bring a new insight to the study of spiritual leadership and its relation to organizational trust among nurses. The hospitals that experience low trust level might consider spiritual leadership development to change their organizational culture so, the present study conducted to explore the influence of spiritual leadership on organizational trust among nurses.

**Purpose of the study**

To explore the relationship between spiritual leadership and organizational trust among nurses at Menoufia University hospitals.

**Research Questions**

1) What is the level of spiritual leadership as perceived by nurse managers?

2) What is the level of organizational trust among nurses?

3) Is there a relation between spiritual leadership and organizational trust among nurses?

**Methods**

**Study Design**

Descriptive correlational design was conducted.

**Study Sample:**
The subjects of the study consisted of two different study groups; the first group include all nursing managers (85) who were available at the time of the study and who selected by convenience sample. The second group included 400 staff nurses selected by random sample and the sample size was determined by using Emmel formula 2013 \((n=N/1+(Ne^2))\).

**Study Setting:**
The study was conducted at selected units at Menoufia university hospitals at Shebin El-Kom, including the following areas: all 11 ICU units, all 6 operation room, all 21 departments and 15 outpatient's clinics.

**Instruments of data collection**

**Two instruments were used for data collection:**

**First instrument: spiritual leadership questionnaire:**
It was developed by Matherly, Fry and Ouimret (2006). It was adapted by the investigator to explore nursing managers perceptions of spiritual leadership based on their point of view in the work setting. It consisted of two parts:

**Part one:**
Socio-demographic characteristics of nurse managers .It was include hospital name, age, gender, qualifications, position, marital status, years of experiences in nursing .

**Second instrument: Organizational trust questionnaire:**
It was developed by Omarov (2009). It was adapted by the investigator to assess the organizational trust among nurses. It consisted of two parts:
Part one:
Socio-demographic characteristics of the staff nurses. It included hospital name, age, gender, qualifications, marital status, years of nursing experiences in the department.

Part two:
Organizational trust questionnaire consists of 23 items and were divided to three dimensions as followed: nursing managers’ trust: (8 items), Colleagues' trust: (6 items), Organization's trust: (9 items).

Scoring system:
Subjects responses were scored on three point likert scale as follows 1- disagree 2- neutral 3-agree. The scores of the items of each dimension and the total scale were summed-up and the totals divided by the corresponding number of items, giving mean scores. These scores were converted into percent scores. The level of organizational trust was consider low if the percent score was (<60%) = (23-39). The level of organizational trust was consider moderate if the percent score was (60-75%) = (40-49) or the level of organizational trust was consider high if the percent score was (>75%) = (50-66).

Validity and Reliability of instruments:
Validity
A Bilingual group of five experts (three professor and two assistant professors) were selected to test the content and face validity of instruments. Three from the Nursing Administration Department faculty of nursing Menoufia University and two from psychiatric mental health nursing department faculty of nursing Menoufia University No modifications were required.

Reliability
A. Spiritual leadership questionnaire.
This instrument was tested to reliability by internal consistency coefficient alpha was (.84).

B. Organizational trust questionnaire
This instrument was tested to reliability by internal consistency coefficient alpha was (.91).

Ethical considerations:
Approval was obtained from the Ethics Committee of the Faculty of Nursing, Menoufia University. The privacy and confidentiality of data were maintained and assured by getting participants’ consent to participate in the research before data collection. Anonymity of participants was granted.

Pilot study:
After reviewing the instrument by the experts, the investigator conducted the pilot study before administrating the
final questionnaire. The purpose of pilot study was to ascertain clarity, relevance, applicability of the study instruments and to determined obstacles that may be encountered during data collection. It also helped to estimate the time needed to fill the questionnaire tools. The pilot study was carried on 40 staff nurses and 10 nurse managers which presented (10%) of the sample size to evaluate the feasibility and clarity of the instrument. There was no change was made so this sample was included in the study.

Procedure:
An official letter was sent from the Dean of the faculty of nursing Menoufia University to the director of Menoufia University Hospital explaining the purpose and method of data collection. The investigator explained the purpose of the study to every participant. The investigator was available for help to avoid any misinterpretations of questions during data collection. An oral consent was taken from each study subject. Collection of data at Menoufia university hospital took from 24-1-2020 to 7-3-2020. The time needed to complete each instrument sheet was 15-20 minutes. The appropriate time of data collection was according to type of work and work load of each department.

Data Analysis:
Data entry was done using SPSS (Version 20) quantitative data were expressed as mean and standard deviation and quantitative data were expressed frequency and percentage. Chi Square test was used in this study to identify whether there are statistically significant differences between the responses of nurses in the sample for each item. One way ANOVA test also was used at this study for variable had more than two groups as educational level, marital status, and years of experience. As this test was used to describe phrases in term of frequency, percentage, mean and standard deviation of the variables. Spearman’s test was used to find correlation between study variables P value) considered high significance at P-value<0.001, significant at P-value≤0.05.

Results:
Table (1): Percentage distribution of the study nursing managers according to their socio-demographic characteristics (no 85).
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<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Age:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>20-35</td>
<td>14</td>
<td>16.5</td>
</tr>
<tr>
<td>35-44</td>
<td>46</td>
<td>54.1</td>
</tr>
<tr>
<td>45+</td>
<td>25</td>
<td>29.4</td>
</tr>
<tr>
<td><strong>Gender:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td>2</td>
<td>2.4</td>
</tr>
<tr>
<td>Female</td>
<td>83</td>
<td>97.6</td>
</tr>
<tr>
<td><strong>Marital status:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Married</td>
<td>79</td>
<td>92.9</td>
</tr>
<tr>
<td>Unmarried</td>
<td>6</td>
<td>7.1</td>
</tr>
<tr>
<td><strong>Nursing qualification:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Diploma</td>
<td>12</td>
<td>14.1</td>
</tr>
<tr>
<td>Bachelor</td>
<td>73</td>
<td>85.9</td>
</tr>
<tr>
<td><strong>Job position:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Units supervisor</td>
<td>5</td>
<td>5.9</td>
</tr>
<tr>
<td>Head nurse</td>
<td>80</td>
<td>94.1</td>
</tr>
<tr>
<td><strong>Experience years:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>&lt;5</td>
<td>13</td>
<td>15.3</td>
</tr>
<tr>
<td>5-10</td>
<td>34</td>
<td>50.0</td>
</tr>
<tr>
<td>10+</td>
<td>38</td>
<td>44.7</td>
</tr>
</tbody>
</table>

**Table (1):** This table showed that all most of the nursing managers were at age between 35 to 45 years (54.1%). According to gender and marital status, the majority of nursing managers were female (97.6%) and married (92.9%). According to nurse qualification, the majority of nursing managers had bachelor degree in nursing (85.9%). Regarding to job position and years of experience, the majority of nursing managers were head nurses (94.1%) and they had more than 10 years of experience (50 %).

**Table (2):** Percentage distribution of the study staff nurses according to their socio-demographic characteristics (n=400).

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Age:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>20-35</td>
<td>138</td>
<td>34.5</td>
</tr>
<tr>
<td>35-44</td>
<td>196</td>
<td>49.0</td>
</tr>
<tr>
<td>45+</td>
<td>66</td>
<td>16.5</td>
</tr>
<tr>
<td><strong>Gender:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td>121</td>
<td>30.3</td>
</tr>
<tr>
<td>Female</td>
<td>279</td>
<td>69.8</td>
</tr>
<tr>
<td><strong>Marital status:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Married</td>
<td>305</td>
<td>76.3</td>
</tr>
<tr>
<td>Unmarried</td>
<td>95</td>
<td>23.8</td>
</tr>
<tr>
<td><strong>Nursing qualification:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nursing school diploma</td>
<td>110</td>
<td>27.5</td>
</tr>
<tr>
<td>Nursing institute diploma</td>
<td>182</td>
<td>45.5</td>
</tr>
<tr>
<td>Bachelor</td>
<td>108</td>
<td>27.0</td>
</tr>
<tr>
<td><strong>Experience years:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>&lt;5</td>
<td>152</td>
<td>38.0</td>
</tr>
<tr>
<td>5-10</td>
<td>138</td>
<td>34.5</td>
</tr>
<tr>
<td>10+</td>
<td>110</td>
<td>27.5</td>
</tr>
</tbody>
</table>

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This table showed that the highest percent of staff nurses were found at age between 35 – < 45years (49.0%). According to gender and marital status, more than two third of staff nurses were female (69.8%) and married (76.3%). Regarding to nursing qualification and years of experience, the majority of staff nurses had nursing institute diploma (45.5%) and they had less than five years of experience (38.0%).

This table showed that the nursing managers’ levels were the highest level of meaning / calling dimension (85.9 %) followed by vision dimension (72.9%) while they had moderate level of productivity efficiency dimension (28.2%) and they had low level of altruistic love dimension (52.9%).

Figure (1): Total levels of spiritual leadership among nursing managers:
This figure shows that the highest moderate and high level of spiritual percentage of nursing managers’ leadership (40.4% and 42.4%).

Table (4): Percentage distribution of staff nurses levels of organizational trust dimensions (n =400).

<table>
<thead>
<tr>
<th>Organizational trust dimensions :</th>
<th>High</th>
<th>Moderate</th>
<th>Low</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>No</td>
<td>%</td>
<td>No</td>
</tr>
<tr>
<td>1. Nursing managers’ trust</td>
<td>128</td>
<td>32.0</td>
<td>53</td>
</tr>
<tr>
<td>2. Colleagues’ trust</td>
<td>294</td>
<td>73.5</td>
<td>29</td>
</tr>
<tr>
<td>3. Organization’s trust</td>
<td>51</td>
<td>12.75</td>
<td>56</td>
</tr>
</tbody>
</table>

Table (4): This table showed that the staff nurses’ levels of organizational trust dimensions were high of colleagues’ trust (73.5%) while they had low level of nursing managers’ trust (54.77%) and organization's trust (73.25%).

Figure (2) Total levels of organizational trust among staff nurses:

This figure showed that the highest percent (62.8%) was observed in low levels of organizational trust dimensions while the lowest percent (17.3%) was observed in high levels of organizational trust dimensions.

Table (5): Correlation between spiritual leadership levels and organizational trust levels as reported by the study sample.
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<table>
<thead>
<tr>
<th>Spiritual leadership domains</th>
<th>Spearman's rank correlation coefficient</th>
<th>Organizational trust domains</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>r</td>
<td>p-value</td>
</tr>
<tr>
<td>1. Vision</td>
<td>-.166</td>
<td>.282</td>
</tr>
<tr>
<td>2. Hope/faith</td>
<td>.176</td>
<td>.252</td>
</tr>
<tr>
<td>3. Altruistic love</td>
<td>.255</td>
<td>.202</td>
</tr>
<tr>
<td>4. Meaning/calling</td>
<td>.142</td>
<td>.356</td>
</tr>
<tr>
<td>5. Membership</td>
<td>.301</td>
<td>.047*</td>
</tr>
<tr>
<td>6. Organizational commitment</td>
<td>.184</td>
<td>.231</td>
</tr>
<tr>
<td>7. Productivity efficiency</td>
<td>.108</td>
<td>.487</td>
</tr>
</tbody>
</table>

(*) Statistically significant at p<0.05

Table (5): This table showed that there was positive statistically significant correlation between nursing managers’ altruistic love levels and staff nurses’ organization's trust dimension (P=0.041). Also there was positive statistically significant correlation between nursing managers’ membership levels and staff nurses’ nursing managers’ trust dimension (P=0.047) and staff nurses’ organizational trust dimension (P=0.041).

Figure (3): Ecological correlation between nursing managers’ total spiritual leadership and staff nurses’ organizational trust scores:

This figure display ecological correlation between nursing managers’ spiritual leadership and staff nurses’ organizational trust. This figure showed that the medium score of staff nurses’ organizational trust levels increased with increase of nursing managers’ levels of spiritual leadership medium score.
Discussio
Healthcare environments are increasingly demanding environments consider nurses a vulnerable group experiencing a high degree of stress due not only through exposure to high patient acuity but also by understaffing, limited support, and long working hours so healthcare organizations require strong leadership and management to achieve maximum effectiveness, high productivity, commitment, and motivation. Effective leaders are able to influence others by developing visions of the future. These leaders inspire, motivate, and empower staff toward goal attainment in the organization. In recent years, more attention has been paid to the spiritual characteristics of leadership, and how leaders establish mutual and appropriate spiritual relationships with staff (Handayani & Bakhris, 2017).

This study was aimed to explore the relationship between spiritual leadership and organizational trust among nurses at Menoufia university hospitals.

In relation to the level regarding to spiritual leadership among nursing managers in the study setting the result revealed that the nursing manager's levels of spiritual leadership were between moderate and high. This result answers the first question of the study from investigator point of view. This result may be due to nurse managers in the study sample had leadership skills and qualifications to face the work problems and they know about whom they are, who the organization is, and what the organization is contributing to the social responsibilities. This result was in the same line with Kaya, (2015), who reported that the total levels of spiritual leadership among the study sample were between moderate to high. Also, the present study consistent with finding in a study done by Hussein and Gad, (2019) who study head nurses spiritual leadership and staff nurses autonomy which reported that more than half of head nurses at gastroenterology surgical center (GESC) and the majority of head nurses at specialized medical hospital (SMH) had moderate agreement levels regarding to spiritual leadership. And the result of the present study in the same line with Abouzaid, (2019), who reported that more than half of head nurses had moderate level of perception regarding spiritual leadership. In addition, the finding of Jahandar et al., (2017), who reported that level of spiritual
leadership among the majority of studied nurse managers, was high.

While, the study results were contradictory with Namdar et al., (2019), who reported that the nurses managers perception of spiritual leadership was low.

The present study showed that there was statistically significant correlation between spiritual leadership dimensions with each other dimensions. There was statistically significant between hope/faith and meaning/calling dimensions with vision dimension and there was highly statistical statistically significant between altruistic love and membership dimension with vision dimension. Also there was highly statistical statistically significant between membership dimensions and altruistic love dimension. This study show also there was highly statistically significant between organizational commitment dimension and altruistic love dimension and membership.

Finally the study show there was highly statistically significant between productivity efficiency dimension and meaning and calling dimension. From investigator point of view, this result may be due to nursing managers in the study sample had communication skills , more experienced and had characteristics of spiritual leader such as wisdom, Kindness, empathy, honesty, patience, courage, integrity, trust, loyalty, and humility, which these characteristics improve and increase their levels of spiritual leadership and its dimension.

The finding of the present study in the same line with the study done by Dargahi, Nasrollahzaedeh and Rahmani, (2017), who showed that there were significant correlation between spiritual leadership dimensions with each other dimensions. Also this finding goes in line with Hossein et al., (2017) and Kavousi and Nasersfahani (2015), Abdizadeh and Khiabani (2014), who found that every domain of spiritual leadership has good relationship with spiritual leadership.

In agreement of the findings of the present study .Fry et al., (2016) found that there was a strong relationship between membership and altruistic love. The current findings also confirmed by Meng, (2016) and Kaya, (2015), who found that the importance of spiritual leadership at the workplace to satisfy the individuals need of high sense of calling and membership to perform effectively. These positive feelings toward the organization positively affecting the
productivity and it reflect a strong motive to the nurses. In the similar manner a study done Hunsaker, (2014), who reported that there was positive significant relationship between calling and productivity Potential explanation may be attributed that the presence of a spiritual leadership may have a stronger ability to influence productivity at the workplace compared to personal calling.

In the contrast with the present study Espinosa et al., (2017) of their study of Preliminary validation of Fry's Spiritual Leadership Model in Colombian and Ecuadorian workers. Who stated there was no significant relationship between hope / faith and altruistic love with vision dimension and there was moderate relationship between meaning and calling dimension with vision dimension.

The present study result showed that the highest percent of staff nurses had low levels of organizational trust dimensions while the lowest percent of staff nurses had high levels of organizational trust dimensions, from investigator point of view, this result may be due to be due to the hierarchical structuring of health care organization and the managers’ bureaucratic approach. Not allowing staff nurses to express their thoughts or their opinions when making decisions regarding the future of the organization.

This finding was supported by Basit and Duygulu, (2018), who stated that the total levels of organizational trust among nurses at hospitals in Turkey was low. Also, this was consistent with finding in the study done by El-tantawy, (2019) who study the perception of nursing staff toward justice and its relation to hospital commitment, which showed that the majority of the staff nurses had low level of organizational trust.

Also this result was congruent with Elewa and El Bana, (2019), of their study of organizational culture, organizational trust and work place bulling among staff nurses at public and private hospitals. This showed that the total organizational trust levels were low in public hospital compared with private hospital. This result was consistent with Al- Hamed , (2018) who found that trust perception in private hospitals is greater than public hospitals. And this findings in the same line with El-Sherbeny (2019), of her study of assessment organizational trust and commitment among nurses. Who found that third of staff nurses had low level and moderate level of organizational trust.
While these findings were contrasted with Hassan, (2019), who study the relationship between organizational trust and knowledge sharing among nurses. Who found that more than three quarters of staff nurses (78%) had high perception levels of organizational trust. And in contrast to the present study finding, the study carried out by El-Beseae,(2019) revealed that staff nurses total levels of organizational trust was moderate.

The present study showed that there was highly statistically significant correlation between organization's trust domain and nursing managers' trust domain, from the investigator point of view this result was due to the organizational rules and regulations can influence the staff members' perception about trustworthiness of the nursing managers and the nursing managers display the trust will create a high level of staff satisfaction and commitment to organization these help to improving the organizational trust and when the staff nurses trust their nursing managers they ultimately have confidence on their organization as whole. While a negative statistically significant correlation was observed between organization's trust domain and colleagues' trust domain.

From the investigator point of view this result was due to when staff nurses feel lack of management support and not accessing the information this reduce their organization trust and they become one hand to have their rights and sharing their ideas and concepts all of these improving their colleagues' trust. Also these findings were in the same line with Alajmi, (2016), who reported that there was significant relation between organizational trust dimension and nursing managers trust dimension. Also this result was congruent with Vanhala, (2016). Of the study of Organizational trust dimensions as antecedents of organizational commitment. Who showed that there was strong positive significant relation between organizational trust and manager's trust.

There was positive statistically significant correlation between nursing managers’ altruistic love levels and staff nurses’ organization's trust dimension, from the investigator point of view this result findings were due to the nursing managers who improving sense of altruistic love by providing proper performance feedback and improving sense of belonging of their staff members increasing their sense of commitment and loyalty to health care
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organization and improving their organizational trust, Also there was positive statistically significant correlation between nursing managers’ membership levels and staff nurses’ nursing managers’ trust dimension and staff nurses’ organizational trust dimension, from the investigator point of view this result findings were due to feel of membership within the organization improving the a high sense of loyalty and attachment to the organization and this improving the staff members organizational trust.

Study findings agree with Terzi, Gocen and Kaya,(2020), who study spiritual leaders for building trust in the school context, who revealed that there was a significant relationship between spiritual leadership dimensions and organizational trust dimensions , the lowest correlation between productivity and organizational trust dimensions while the highest correlation between altruistic love and organizational trust dimensions .Also This result supported by Arshad and Abbasi, (2014), who found that altruistic love forms trust among people, acting as a source for hope and faith in completing the work. And Hamed, Mojgan, Hatam, Khalil and Mahdi, (2015) asserted at the end of their study about nurses that creating altruistic behaviors, providing proper performance feedback, improving sense of belonging and valuing managers would improve organizational trust.

The present study showed that the medium score of staff nurses’ organizational trust levels increased with increase of nursing managers’ levels of spiritual leadership medium score, from the investigator point of view this result findings were due to that when the nursing managers neglect their staff member role in the organization and decrease interpersonal communication, sharing in decision making among them and use bureaucratic leadership style this decrease their sense of trust and when the healthcare organization use authority structure, lack of effective accountability cynicism , history of distrust and rigid organizational structure all these decease the staff nurses sense of loyalty and commitment to organization and decrease their sense of organizational trust.

These findings were congruent with Barekat and Sabbaghi, (2017), who found a significant and moderate relationship between overall spiritual leadership and organizational trust .in
addition, the present study result was supported by the study the result of Taboli and Abdollahzadeh, (2016), who found a significant relationship between spiritual leadership and trust in managers stated that it is obvious spiritual leadership style in management lead to mutual trust between supervisors and staff.

Terzi, Gocen and Kaya, (2020), who provided that organizational trust had significant correlations and relationship with spiritual leadership constructs ranging from low to high levels. The present study result was supported by the study the result of these findings were congruent with Esfahani and Sedaghat, (2015) also found significant correlations between some of Fry’s spiritual leadership subscales and organizational trust. Also the results of the present study agree with Bahmani and Davoudi, (2019), who found that spiritual leadership had Strong correlation with staff nurses motivation, as well as organizational trust. They suggested that hospital managers increase their staffing quality of care in the hospital, taking into account their spiritual leadership, job engagement, and organizational trust.

These findings were congruent with Barekat and Sabbaghi, (2017), who reported that there was a positive and significant relationship between the variables of spiritual leadership, organizational trust and job involvement.

**Conclusion**

The study results lead to the conclusion that the nursing managers levels of spiritual leadership were between moderate and high; Most staff nurses in the study setting had low levels of organizational trust. Finally, there was positive statistically significant correlation between nursing managers’ altruistic love levels and staff nurses’ organization's trust dimension. Also there was positive statistically significant correlation between nursing managers’ membership levels and staff nurses’ nursing managers’ trust dimension and staff nurses’ organizational trust dimension.

**Recommendations**

Based on the findings of this study, the following recommendations are proposed:

1. The nursing managers should recognize that spiritual leadership style as the best way for attaining the organizational goals; it can increase the chance of their success, and provide motivation for
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themselves and the ground for their staffs.

2. Holding training workshops for the nursing managers to acknowledge the philosophy of spiritual leadership determination of pre-employment criteria for selection of the managers, based on having high spiritual quotient and using organizational psychologists in order to educate their experiences to mangers and staffs.

3. Workplace spirituality must be promoted in all health care organization, aiming the humanization of care and teams.

4. Nursing managers must have spiritual competences and must include the promotion of workplace spirituality in daily agenda as a foundational area in management.

5. The administration of health care organization should consider the best leaders who should facilitate workplace spirituality.

6. The nursing managers should maintain availability of resources required to help staff nurses preforming their work effectively to provide high quality of patient care.

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